



**B.S.O.A**

*British Society of Orthopaedic Anaesthetists*

**The British Society of Orthopaedic Anaesthetists  
Spring Scientific Meeting, Monday 20<sup>th</sup> April 2020**

**Delegate FAQs**

**Why is the SSM being postponed?**

The BSOA takes seriously its responsibility to protect clinicians and the public from contracting COVID-19 and to ensure that the NHS is as prepared as it can be for increased demand.

As a lot of those attending the Spring Scientific Meeting are anaesthetists and other health professionals, this move signals the Society's concern to protect the NHS frontline workforce as best it can.

**When has the 2020 SSM been reinstated as the Annual Scientific Meeting to?**

The meeting will take place on Monday 9<sup>th</sup> November 2020 at the same venue.

**Is my booking confirmation still valid?**

Yes, all delegate bookings will be automatically transferred to the rescheduled Meeting.

**What if I can't make the new date?**

If you are unable to make the new date and you have already booked your place, please email us at [info@bsoa.org.uk](mailto:info@bsoa.org.uk) to request your full refund. Refunds will be made via the original payment method.

**If my circumstances change, will I be able to cancel at a later date?**

We understand that circumstances can change, so you can cancel your place and receive a full refund anytime until 30 days before the re-scheduled event.

**Can I make a claim for the refund of my travel and accommodation costs?**

Unfortunately, we are unable to offer compensation or refunds for travel and/or accommodation costs that have already been incurred, or any administration charges relating to cancellation of travel tickets or accommodation.

We suggest that you contact your travel/accommodation provider to confirm whether a refund or transfer of booking is available.

Can't find the answer to your query here? If you can't find the answer to your query in any of these FAQs then please contact us at [info@bsoa.org.uk](mailto:info@bsoa.org.uk)